

9th March 2020

Delivery risks due to coronavirus

Dear business partner,

Due to the rapid and increasing global spread of the new coronavirus COVID-19, the Melrob Group is currently taking all necessary precautionary measures to maintain its supply chain and minimise the risk of staff contracting the illness.

In order to keep the chances of infection as low as possible for our employees, we have suspended business trips to high-risk areas for the time being. Business travel in general is also being reduced, and we are minimising our participation in special events. Stricter hygiene measures have also already been implemented.

To ensure that our supply chain remains intact, we are in close coordination with our suppliers. Even though we have not yet received reports of any significant disruptions to our supply of raw materials, we are monitoring conditions very closely so that we may identify any potentially adverse developments at an early stage and take action. If the situation changes, we will be sure to inform our customers and/or suppliers accordingly and immediately.

Our staff members are here to answer your questions and, if necessary, will inform you of any specific developments that affect the products you have purchased. If you would like to reach out to your regular Melrob contact partner(s) directly, please do not hesitate to do so.

Acceptance of this order and on-going deliveries is based on the standard operating procedures of Melrob Group and its logistics / 3rd party service providers and is not bound by the possible impact or restrictions from the ongoing Covid-19 scenario.

Kind regards,

Marie Roberts
Operations Director Melrob Group