

QUALITY POLICY

Nordmann Italy srl, part of the NORDMANN Group, has established its quality policy, which is the basic document for applying the principles of Ethics, Health and Safety, Environmental Sustainability and Quality contained in the group's "Successful with Responsibility."

Nordmann Italy wants to present itself to the market as a company attentive to technological evolution and thus able to be a reliable partner for its customers through actions by which:

- identifies and analyzes the context in which it operates,
- meets the expectations of customers and other stakeholders including the parent company and business partners;
- establishes and implements objectives and actions for risk and opportunity management for the purpose of continuous business improvement,

combining these actions with rigor in making commitments that it is able to maintain to the full satisfaction of the needs expressed by customers.

For this reason, Nordmann Italy pursues the path of innovation with the aim of:

- search for new areas of development, new customers and new applications of marketed products;
- search for suppliers of raw materials to start industrial sectors in line with group strategies;
- check and evaluate legal regulations to ensure compliance through awareness and proper business organization;
- improving the working environment of employees to help them in the performance of tasks and daily life while respecting things, people and the environment;
- to enhance the value of staff by ensuring their continuous training, aiming to achieve increasingly specialized professional skills.

The achievement of these results will be supported by acquiring and maintaining recognition by customers and suppliers as reliable and fair partners.

To implement its policy, the Company Management has decided to apply a Quality Management System in accordance with ISO 9001, inviting all employees to participate and contribute actively to its effective implementation.

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Managing Director

Stefano Magnaghi

